

# MILTON JACKSON

UI DESIGN + WEB DEVELOPMENT LEADER

 milton@milton.is

 www.milton.is

 +1 (860) 884-0684

## WORK EXPERIENCE

### Travelers Insurance

eBusiness  
Hartford, CT  
01/2014 - Present

### Information Systems/Web Development Manager

Manage end-to-end development (UI, Application, QA + DevOps) and SDLC of a fully responsive Travelers.com redesign. Serve as a member of the Executive Digital Relationships Strategy team defining the future on digital interactions with customers. Manage three UI developers, four application (.net + node.js) developers.

### ESPN

Digital + Print Media  
Bristol, CT  
09/2008 - 01/2014

### Senior Designer

Responsible for helping drive UI/UX design for ESPN.com, ESPNFC.com, ESPNRadio.com + ESPNDeportes. Provide design and front-end development for WatchESPN.com and WatchESPN mobile and connected platforms. Lead design of the WatchESPN Live Toolbar and Facebook Open Graph platform integration.

### Milton Jackson Creative LLC

Bristol, CT  
07/2005 - 03/2015

### Principal + Lead Designer

Coordinate web design and development for over 35 small businesses and non-profit organizations. Develop dynamic web applications as well as CMS-based solutions reducing client maintenance costs.

### Eastern Connecticut State University

Residence Life  
Willimantic, CT  
11/2005 - 06/2008

### Area Coordinator + Technical Lead

Serve as technical lead overseeing departmental website while development and maintenance of Phoenix, residence life's student information database. Hire, train and supervise 17 residence life paraprofessionals including resident assistants, office assistants and maintenance staff. Serve as first responder to student emergencies and crises.

### Eastern Connecticut State University

Information Technology  
Willimantic, CT  
05/2003 - 06/2005

### Computer Support Technician

Redesign and develop various university departmental websites. Provide web design instruction and technical support to academic instructors and administrators. Maintain computer labs as well as responding to various departmental support needs.

## OTHER EXPERIENCES

### Startup Institute

New York, NY  
06/2003 - 10/2014

### Responsive + User Centered Design Instructor

Led interactive sessions around basic web development, user centered and responsive design techniques and technologies.

### Eastern Connecticut State University

Academic Success  
Willimantic, CT  
06/2008 - 08/2012

### Public Speaking Instructor

Taught foundations of public speaking, interpersonal communication and personal branding. Coordinated instruction material and syllabi for 6-week intensive public speaking course for incoming freshman.

## EDUCATION

### Eastern Connecticut State University

BA, History and Social Sciences  
09/2000 - 05/2005

## PROFICIENCIES

Photoshop	MongoDB
Illustrator	Javascript
InDesign	AngularJS
Aperture	jQuery
Premiere	SASS
HTML5/CSS3	LESS
PHP/MySQL	REST API
Node.JS	Apache Cordova

## AWARDS & RECOGNITION

- Travelers eBusiness BOT Customer Service Award, 2014
- Sports Business Journal, Best in Sports Technology, WatchESPN, 2012
- Webby, People's Choice Winner, WatchESPN, 2012
- Webby, Best Sports Website, ESPN.com Redesign, 2009
- Webby, People's Choice Winner, Best Sports Website, ESPN.com Redesign, 2009



Milton A Jackson  
282 Sunnydale Avenue  
Bristol, CT 06010

 /iammilton

 /iammilton82

 /iammilton82

 /iammilton82